

Europe

2014 Key B2C E-commerce Data of Goods & Services at a Glance



West 208.1 bn +13.3%

€ 106.5 bn +12.9% Central

South € 47.2 bn +15.4%

North € 38.4 bn +16.1%

€ 23.4 bn +24.6% East



818 million people live in Europe

564 million people use the Internet

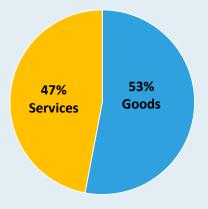
331 million people are E-shoppers

6.4%

Forecast 2015

€ 477 bn

Turnover E-commerce Goods & Services



Europe € 423.8 bn 14.3% **EU28**

€ 368.7 bn 13.7%



2.4% eGDP

€ 17.3 trn GDP 2014

Top 5 mature E-commerce countries in turnover (billion)

100%

70%

40%

\blacksquare	UK	€ 127,2
	Germany	€ 71,2
	France	€ 56,8
	Netherlands	€ 14,0
	Switzerland	€ 12.7





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Estimated share of online goods

in total retail of goods

"457 million social media users"

https://www.ecommerce-europe.eu/ facts-figures/free-downloads





estimated online businesses



4.00 billion+

number of parcels annually (f)



Germany,

Top emerging countries Russia € 18,8 Spain € 16,9 Italy 13,3 **Poland** 6,6